

# Juvo

Consumer Internet based services that transform the relationship between mobile operators and smart phone users



We bring together expertise from telecom, consumer internet, prepaid and big data analytics.







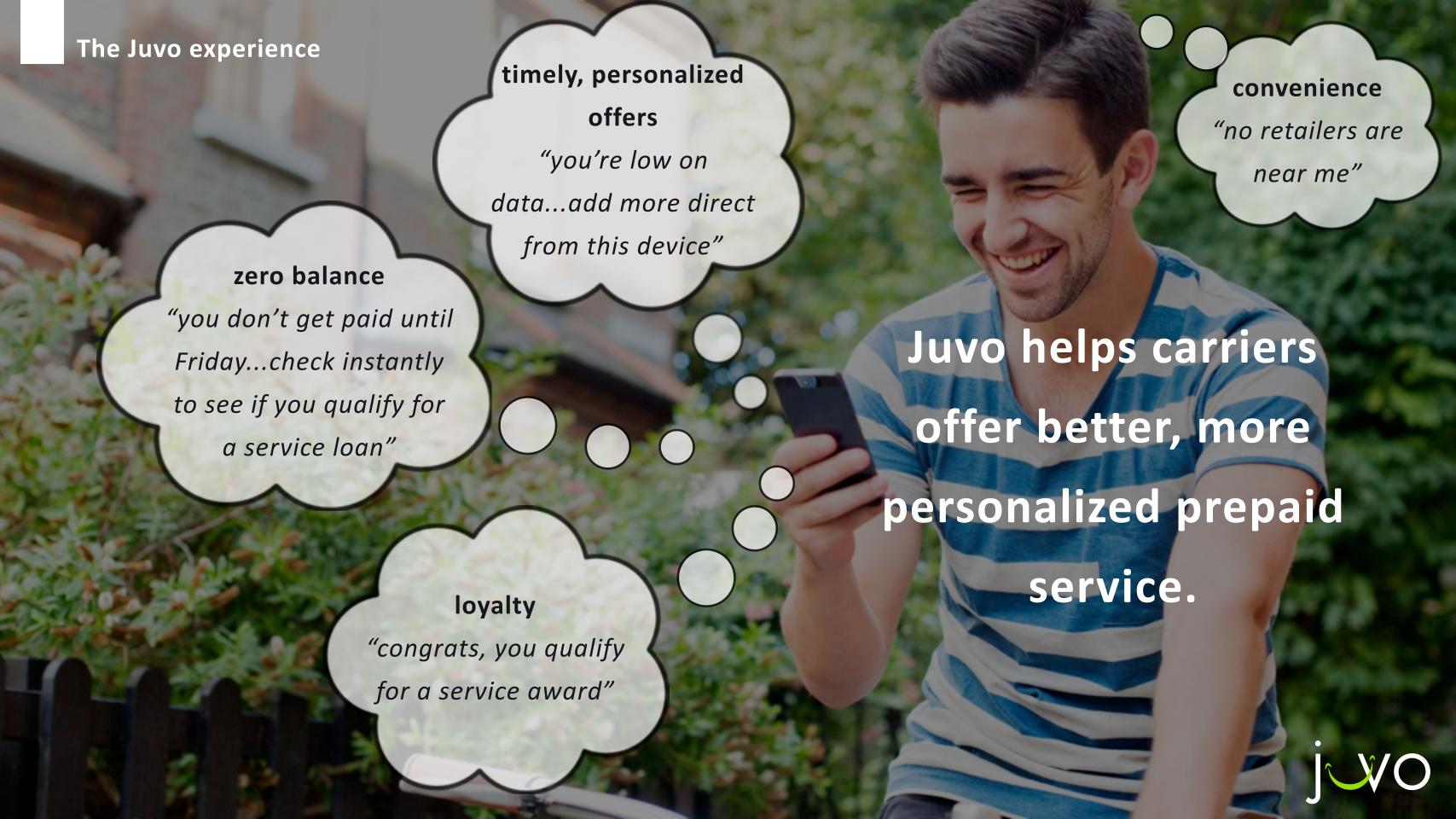






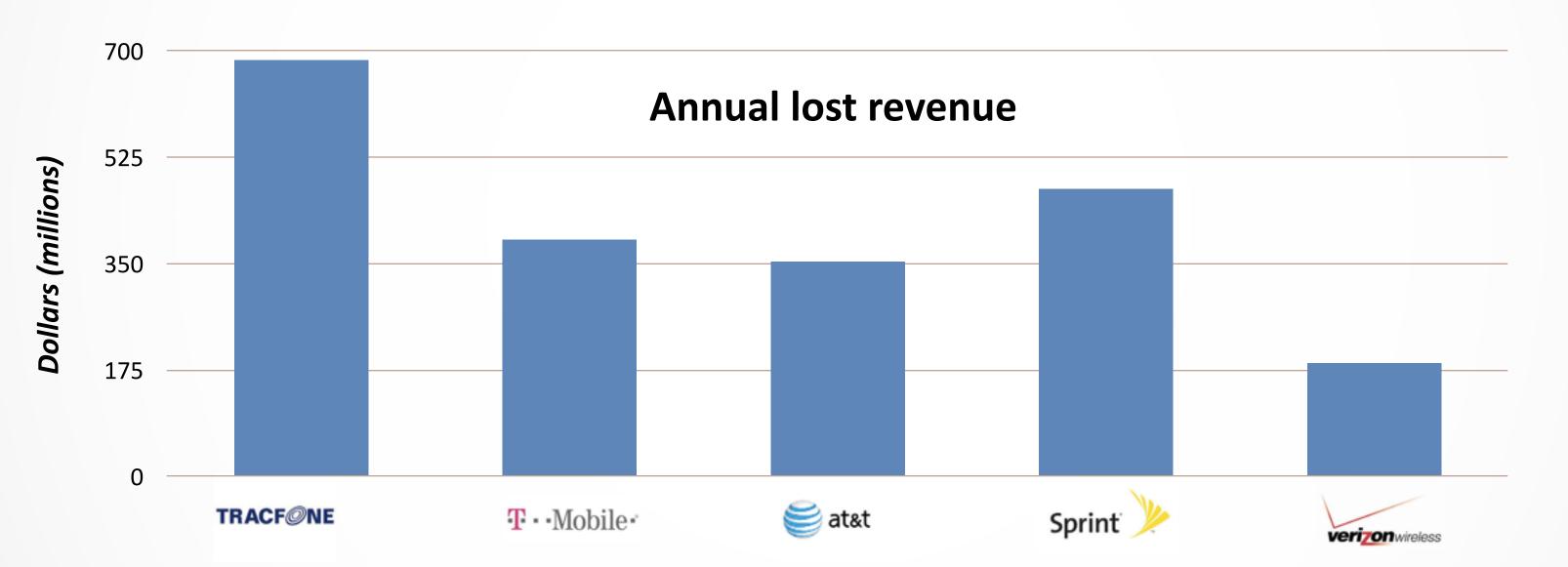






Inactive customers cost carriers hundreds of millions annually.

Our mission is to capture this revenue by keeping subscribers engaged and in service.





## Our personalized, intelligent products:

# **Capture Revenue**

Targeted, timely offers
help consumers access
the right carrier services
at the right time.

# Reduce Churn

Optimized zero balance products keep customers talking, texting, and surfing the mobile web without interruptions.

# **Drive Preference**

Intuitive on-device
services enhance the
consumer experience and
deepen usage of carrier
services.



Time from partnership to market: 60 Days.

Houston

México

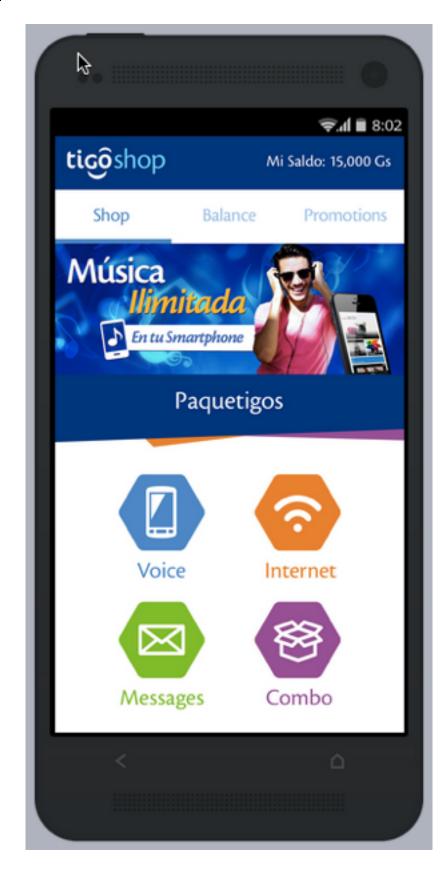
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#### **Tigo On Device Sales**

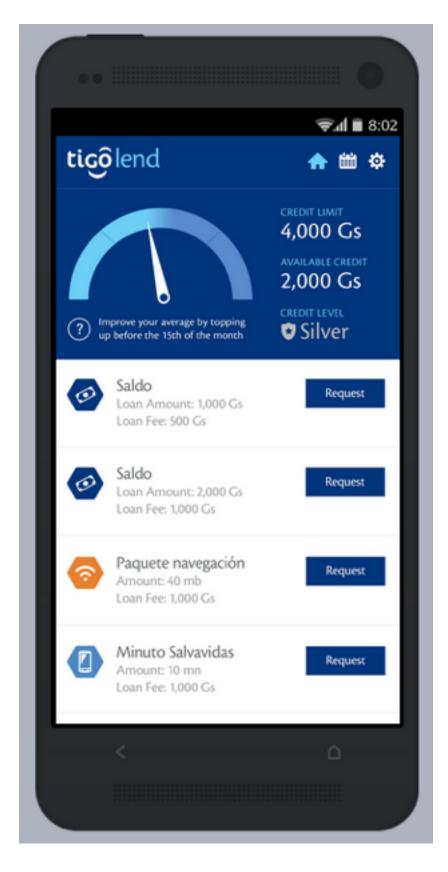


#### Intuitive on-device sales

- simple, on-device management of prepaid experience
- intelligent, personalized notifications and offerings
- **convenient**, immediate purchase of Tigo products and services across full product line
- detailed consumer analysis and analytics



#### **Tigo Lending**

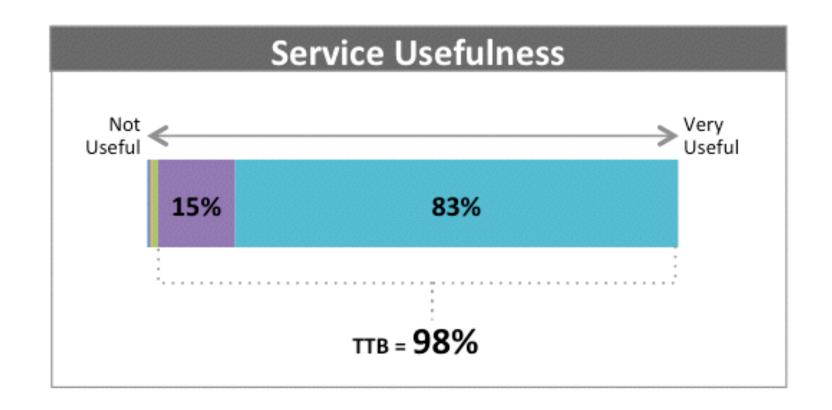


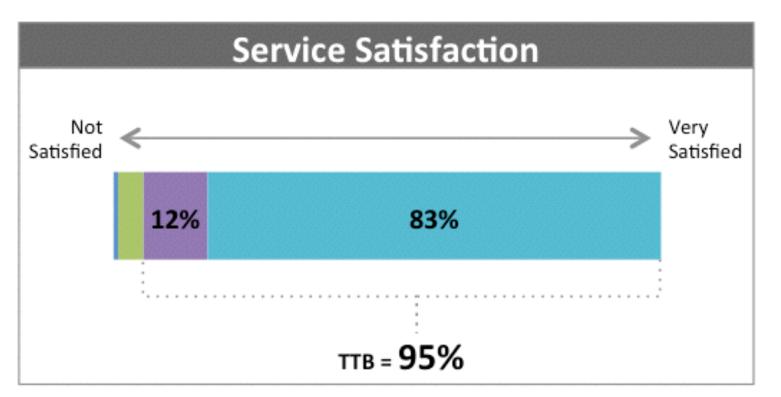
## **Next Generation Zero Balance offering**

- lending across full carrier product line
- gamified incentives to improve credit and unlock product offerings
- transparency and education on consumer credit
- seamless integration with Tigo Shop



# Customer's consumer research shows high Top Two Box scores for zero balance lending

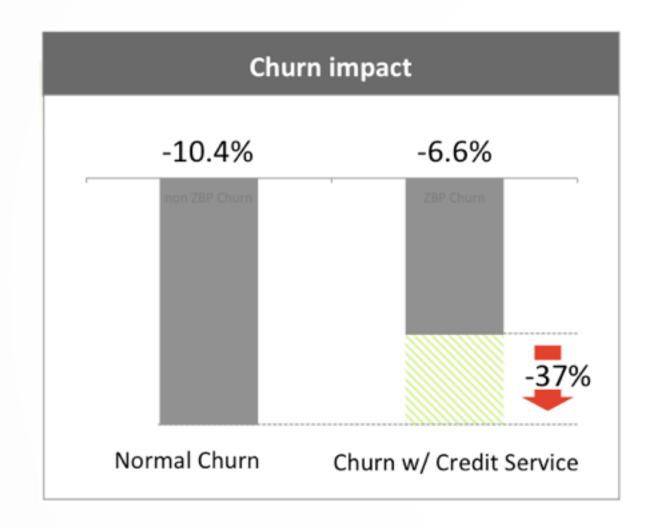


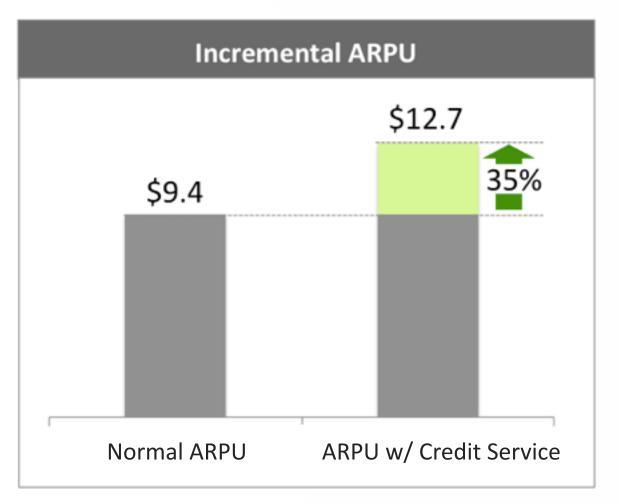




#### **Benefits: building retention**

## Translating into significantly reduced churn and increased ARPU







Our solutions are deployed as a set of modular SaaS apps that deliver rapid time to market.

Services

Analytics

#### Sales

On device sales
Timely, personalized offers

### Lending

Zero balance products
Intelligent, gamified system
builds credit

## Loyalty

Drive long-term, loyal customers through gamified incentives

## Intelligent notification layer

Each app incorporates just in time, personalized notifications

## Business intelligence/reporting layer

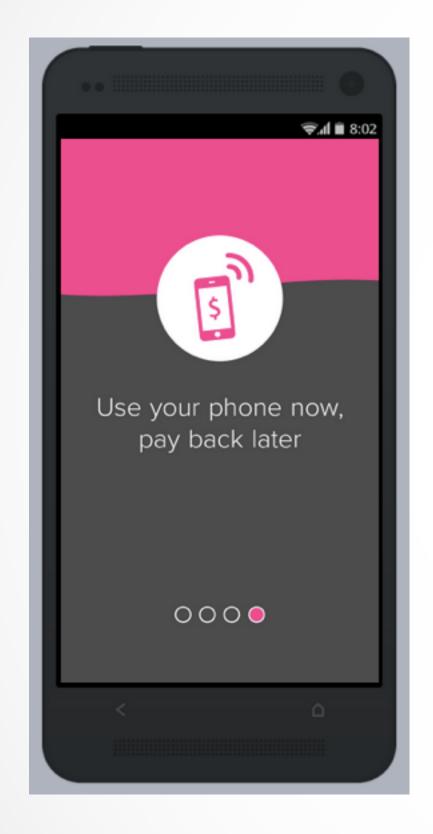
Machine learning aids personalization of offers & customer intelligence for carriers

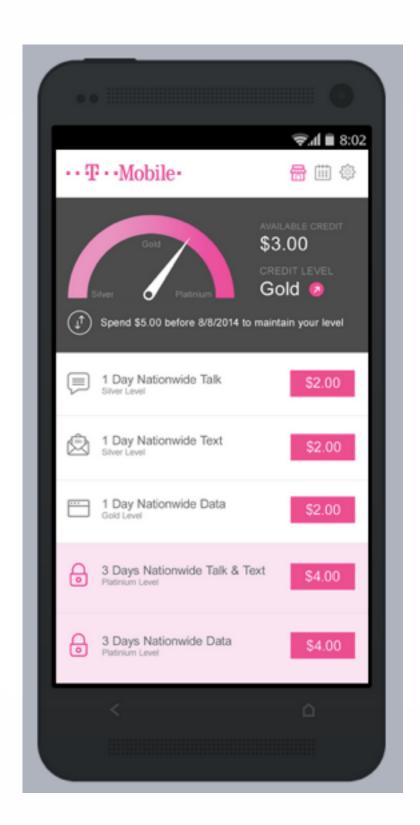


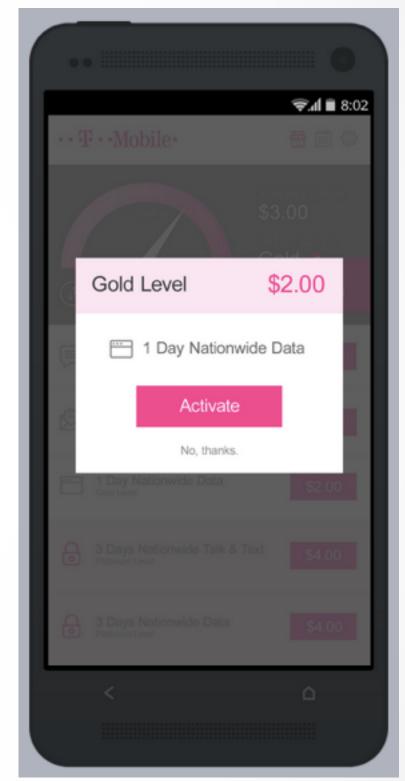
# Our flexible SaaS partnership model makes it easier to deploy your choice of solutions

**Easy Cloud** Rapid time to market **Implementation Option 1 Carrier-assisted OTT** Continuously improving **Data-driven iteration** customer experience **Option 2 Carrier White Label Targeted Apps for Engagement** tailored experiences

#### **T-Mobile Sample Experience**









# **Deutsche Telecom Operator Alliance**

Juvo is currently deploying across the Americas and expanding into Africa

We are currently seeking for operator partners across EMEA and Asia





